



JANUARY 16, 2021: THIS IS A REPRESENTATIVE COPY OF THE LETTER THAT WAS MAILED TO KNOWN HOLDERS OF MARCH AND MAY 2020 CONCERT TICKETS

Our records indicate you purchased tickets for the March 2020 and/or May 2020 LRSO performances that were cancelled due to Covid-19 concerns. We were hoping to produce those concerts in 2021 and honor your tickets. Unfortunately the LRSO Board has made the difficult decision to cancel those proposed 2021 concerts due to continuing Covid-19 uncertainty.

Rather than 'hang on' until 2022 (it seems so far away!) we need to reset, reconcile our accounts, and start fresh with a hopeful new symphony season in the Fall.

- If you would like to offer your 2020 ticket purchase as a contribution, we truly appreciate your support and no action is needed.
- If you prefer a refund, please complete the section below and mail this letter back with your tickets. If you purchased your tickets online for Will-Call pickup, please indicate your ticket numbers, which can be found in your Email receipt at the time of purchase.

Refund requests must be received by February 28, 2021. To receive a refund you must mail back this form regardless of where you purchased your tickets (online, in person, by mail, at the box office, Innisfree, or Greenlaw's). Allow 3-4 weeks for us to process your refund. **** Please DO NOT CONTACT the place you purchased tickets. ****

We look forward to seeing you in the Fall.

Best regards,
Chris Mega, LRSO Chairman

For refund requests, complete this section and **RETURN THIS ENTIRE LETTER** along with your tickets.

Name _____

Address _____

Tickets being returned _____

Ticket number(s) for online tickets ordered with the Will-Call Pickup option: _____

Please indicate:

- Tickets were purchased for a specific concert
- Tickets were part of my season ticket

Email: _____ Phone: _____

Please enclose your tickets, including "print-at-home" tickets purchased online. Mail this letter and tickets to "Lakes Region Symphony Orchestra / PO Box 721 / Meredith, NH 03253" by February 28, 2021. If you have any questions please email us at info@LRSO.org.